

Rackspace Managed Hosting

112 East Pecan St., Suite 600
San Antonio, , Texas 78205
(210) 892-4000 fax (210) 892-4329

To: Steve Kirsch
Fax: 408-716-2493
Date: 7/28/2004

From: Jennifer O'Connell
Re: Case #2-04-SC-001384
Phone: 210-892-4025 xt. 1127

Comments:

Please find attached the requested documents.

Regards,

Jennifer O'Connell
Rackspace Managed Hosting

Account Details

[EDIT](#)

Add a Note

Account Name:	World Wide Picks, LTD	Type:	Managed
Manager:	Kate Lee	Status:	Active
Support:	Team H	SLA:	Standard
BDC:	Charles Hotchkin	Source:	Outbound Acquisition: Webhostdir HostQuote
Monthly Revenue*:	\$3,521.24	Customer Profitability:	No data (More Info)
Created On:	2003-11-10 13:27:11.023774-06	Business Type:	Entertainment/Media
Welcome Packet:	Marked as Sent on 2003-11-28	Rackspace101:	031110-0559 (Closed)

**Revenue listed in CORE may not actually reflect what we bill. UK Pounds were converted to USD with an exchange rate of 1.7.*

Customer Contacts

[ADD](#)

Role	Name	Phone		
Primary	Dicenzo Storr	242-427-2729	VIEW	EDIT
Administrative	RICHARD RUTKOWSKI	919-244-7998	VIEW	EDIT
Administrative	Dicenzo Storr	242-427-2729	VIEW	EDIT
Billing	Dicenzo Storr	242-427-2729	VIEW	EDIT

Rackspace Contacts

[ADD](#)

Role	Name		
Account Executive	Kate Lee		X1448 EDIT
Support	Team H		
	Joey Parsons	Team Manager	x1218 VIEW
	Mary Ann Rodriguez-Briones	A/R Specialist	x1039 VIEW
	Sandra Heritage	Support Specialist (1st shift)	X1237 VIEW
	Ben Denney	Support Specialist (3rd shift)	X1369 VIEW
	Jorge Arrieta	System Administrator (1st shift)	x1275 VIEW
	Aric Morgan	System Administrator (1st shift)	x1214 VIEW
	Samuel Stringham	System Administrator (1st shift)	x 1282 VIEW
	Karin Cole	System Administrator (1st shift)	892-4025 VIEW
	Ryan Stark	System Administrator (2nd shift)	X1389 VIEW
	Jarod O'Flaherty	System Administrator (3rd shift)	x1259 VIEW
	Daniel Zepeda	System Administrator (3rd shift)	x1322 VIEW
	Sergio Murillo	System Engineer (1st shift)	x1274 VIEW
	Kevin Taylor	System Engineer (3rd shift)	x1217 VIEW

Contact Information (Customer)

Personal [EDIT](#)

Name: Dicianzo Storr
Account Role(s): Billing. Primary. Administrative
Secret: where do i live
city of god [EDIT](#)

Organization [EDIT](#)

Name: World Wide Picks, LTD **Type:** Customer
Job Title: Primary [EDIT](#)

Address [EDIT](#)

P.O.BOX CR-56766
Miami , FL 33131 US

Phone Numbers [ADD](#)

Primary: 242-427-2729 (Office) [EDIT](#) [DELETE](#)
Emergency: 242-427-2729 (Office) [EDIT](#) [DELETE](#)

E-Mail Addresses: [ADD](#)

Primary: dstorr@sterlinggroup.bs [EDIT](#) [DELETE](#)
Emergency: dstorr@sterlinggroup.bs [EDIT](#) [DELETE](#)

Add customer to Survey Blacklist
(customer won't receive surveys)

Dicianzo Storr 2004-06-09 10:54:15.585431-05
Added Dicianzo Storr as Billing contact

Alexander Gomez 2004-05-24 16:58:36.028475-05
Created new contact record.
Created new address record.
Added primary phone number.
Added primary e-mail.
Added emergency phone number.
Added emergency e-mail.
Added secret question and answer.

Contact Information (Customer)

Personal

Name:	RICHARD RUTKOWSKI
Account Role(s):	Administrative
Secret:	what is the city of your birth chicago <input type="button" value="EDIT"/>

Organization

Name:	World Wide Picks, LTD	Type:	Customer
Job Title:	CONSULTANT <input type="button" value="EDIT"/>		

Address

444 Brickell Ave
Suite 51-735
Miami , FL 33131 US

Phone Numbers

Primary:	919-244-7998 (Office)	<input type="button" value="EDIT"/>	<input type="button" value="DELETE"/>
Emergency:	919-244-7998 (Office)	<input type="button" value="EDIT"/>	<input type="button" value="DELETE"/>

E-Mail Addresses:

Primary:	ttsmgrou@yahoo.com	<input type="button" value="EDIT"/>	<input type="button" value="DELETE"/>
Emergency:	ttsmgrou@yahoo.com	<input type="button" value="EDIT"/>	<input type="button" value="DELETE"/>

**Add customer to Survey Blacklist
(customer won't receive surveys)**

Alexander Gomez 2004-05-24
16:51:48.119302-05

Changed organization from 'TTSM Group, LLC (Customer)' to the new organization 'World Wide Picks, LTD (Customer)'

Alexander Gomez 2004-04-20
13:31:43.248691-05

Created new contact record.
Created new address record.
Added primary phone number.
Added primary e-mail.
Added emergency phone number.
Added emergency e-mail.
Added secret question and answer.

