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August 18, 2005

Mr. Steve Kirsch
Propel Corporation
1010 Rincon Circle
San Jose, CA 95131-1325

Re: Junkfax.org website references to Michael Rabie,
Family Care, and National Association of Preferred Providers

Dear Mr. Kirsch:

Our firm represents Michael Rabie, Family Care and National Association of Preferred Providers ("NAPP"). It has been brought to our attention that you have listed Michael Rabie, Family Care, and NAPP on your website "Junkfax.org." This website states that Michael Rabie, Family Care, and NAPP have sent out junk faxes and relates all three to a company called Family Health. Neither Michael Rabie, Family Care, nor NAPP have ever sent out an unsolicited fax, and have nothing to do with Family Health.

We understand the valuable service you are providing to consumers and we do realize the need to educate consumers. However, some of the statements on your website are inaccurate and we respectfully request that you modify them.

For example, you state that "[b]oth firms settled with the AG and...collectively paid over \$300,000 to the AG." As you know from reading the Agreed Final Judgment, only American Arc Management dba Family Health paid any monies to the AG. It is inaccurate and misleading to state that Family Care participated in paying monies to the AG, as it did not.

Secondly, we would like for you to please distinguish between Kristopher Rabie and Michael Rabie. Lumping them together as "Rabie" or "Rabie company" is misleading. Kristopher Rabie, who I do not represent, is affiliated with American Arc Management dba Family Health. Michael Rabie, on the other hand, is affiliated with Family Care. Michael Rabie is an employee of Family Care. He is employed as the president of Family Care, but he is not the owner. Family Care is owned by over 50 shareholders who are very upset that Family Care is being lumped together with Michael's son, Kristopher and Kristopher's company. It is understandable that there would be some confusion considering that Michael and Kristopher have the same last name and are in the same industry, but Family

Health and Family Care are completely separate entities, programs, memberships, etc. Family Health and Family Care are competitors. As such, it would be greatly appreciated if you could clarify on your site between Family Care and Family Health as well as between Michael Rabie and Kristopher Rabie.

Additionally, your site states that there is a link that lists junk faxes sent by NAPP. That link is inactive and NAPP has never sent an unsolicited fax. NAPP is not even a membership program. NAPP is a provider network that leases its network to various discount programs. NAPP does not market and/or have any other contact with consumers. NAPP strictly works with discount companies and does no advertising. There are also two inactive links at the end of your website that reference NAPP and a junk fax index. We respectfully request that you remove those three links from your site.

Lastly, your site lists entities associated with NAPP. That list is inaccurate. NAPP is affiliated with Family Care and Michael Rabie, that is it. All the other names mentioned on your site are not affiliated with NAPP. It would be much appreciated if you would make those corrections regarding NAPP's associated entities.

As I said, we do understand the need and value of services like Junkfax.org. It is important for consumers to get information on how to deal with issues such as unsolicited faxes. All we are asking is that you make the proper changes and/or clarifications to give consumers an accurate understanding of the companies and the industry.

We look forward to your assistance in clearing up the misstatements mentioned above. Thank you for your time and please feel free to contact me if you need further clarification on any of these issues or simply want information regarding these companies.

Respectfully yours,

A handwritten signature in black ink, appearing to read 'R. Rabie', written in a cursive style.

Rhonda K. Rabie